

ITDOSE INFOSYSTEMS PVT. LTD.

(An ISO 9001 -2008 Certified Company)



Company Profile

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Table of Contents:

1. Organization

- 1.1. Executive Summary
- 1.2. Vision and Mission Statement
- 1.3. Company's Key Strength
- 1.4. Why Outsource?
- 1.5. Why ITDOSE?
- 1.6. ITDOSE Advantages
- 1.7. Milestones
- 1.8. Core Team
- 1.9. Channel Partners
- 1.10. Date of Incorporation
- 1.11. Contact Details

2. Business Areas

- 2.1. Healthcare Sector

3. Product Overview

- 3.1. Hospedia
- 3.2. Innopath
- 3.3. DigiClinic

1. ORGANIZATION

1.1. Executive Summary

ITDOSE INFOSYSTEMS PVT. LTD. is a novel vision of young and enthusiastic entrepreneur dedicated at developing and delivering innovative and apt business solutions. At ITDOSE, we are transforming creative ideas into next generation cutting-edge technologies through consistent research and development process.

At IISPL we work passionately on Innovative Internet Technologies and ground-breaking ideas aimed at streamlining the integral processes of businesses and enterprises through the use of Information Technology and thought-leadership.

We believe in the use of technology and out-of-the-box creative thinking, guided by a zeal to create everything "original". We have gone into the pages of history to enable today's businesses to utilize the progressive elements and add "originality" to them.

IISPL stands committed to building mutually beneficial partnerships with its customers, clients and stakeholders for a sustainable future that brings constant profits and value

1.2. Vision and Mission Statement

VISION

“Developing and delivering innovative solutions by transforming creative ideas into next generation cutting –edge technologies through consistent R&D and well plan implementation based on state-of-art technologies to organize service sector in INDIA.”

MISSION

“Mission of ITDOSE is to stay at the frontier of technology, identify the changes and potential in the fast growing Indian market and to serve it with innovative solutions. We believe in thinking fast and ahead and to be prepared in advance for the solutions so that they can be delivered at the time of need”.

1.3. Key Strength of the Company

- Ability to work with customer in a team partnership environment
- Track record of executing fast projects supported by clear understanding of client needs.
- A core team of highly-skilled resources containing more than 40 people.
- Ability to execute multiple projects.
- Energetic and experience team with process and technical expertise.
- Ability to work in partnership with other companies to provide an integrated solution to market.

1.4. Why Outsource?

In today's highly networked world, it has become increasingly simple to outsource your requirements. Outsourcing differs from contracting in that outsourcing involves the restructuring of an organization, allowing it to focus on what it does best. Simply put, outsourcing is to contract to specialists a company's non-core, non-revenue producing activities.

IT/Software Outsourcing, Business Process Outsourcing (BPO), Call Center Outsourcing, Consultancy Outsourcing, etc. have all become commonplace. With the advancement of technology and globalization today, the main question is "whom do I outsource to?" in place of "whether to outsource or not". Now to find a reliable partner becomes an absolute necessity

1.5. Why ITDOSE?

To start a business everyone needs a partner who one can rely in current and future situations. With ITDOSE you benefit from a technological expertise, Global exposure, highly well-defined process and proven information and project management, with a team of experts who'll get to grips with the issues your business faces

1.6. ITDOSE Advantages

- Delivering projects on time, within budget and to the right quality
- Leveraging intelligent - innovative – adaptive – high performance solutions
- Expert Support 24x7
- Comprehensive SLA (Service Level Agreement's)
- Supporting Large And Critical Applications
- Ensuring reduced Total Cost of Ownership (TCO) and a significant Return On Investment
- Rich domain expertise with knowledge of cutting edge technology skills
- 9 Years of experience in healthcare domain

1.7. Milestones

Years	Achievements
2006	<ul style="list-style-type: none"> ✚ Started Operation on 1st Oct. ✚ Launched Electronic Medical Record System (EMRs) with Smart Cards
2007	<ul style="list-style-type: none"> ✚ Launched Beta Version of Hospital Information and Management System (HIMS). ✚ Became first company in Delhi /NCR to launched MEDI KIOSK in the hospital ✚ Became technology partner with ICU DATA SYSTEMS INC, Florida, U.S.A. for their flagship patented product <i>iCuro</i>.
2008	<ul style="list-style-type: none"> ✚ In Oct ITDOSE turned Private Ltd. Company ✚ Launched healthcare system for small and medium hospitals (e-Clinic, Lab Master and Pharmacy Management) ✚ Became channel partner with USHA COMM for HIMS solution.
2009	<ul style="list-style-type: none"> ✚ Launched Radiology Information System in Indian Market
2010	<ul style="list-style-type: none"> ✚ Channel partner with Fuji Films India for RIS Solution ✚ Technology partner with Punj Info Star Pvt. Ltd. for ERP implementation. ✚ Channel Partner for Global Resources & Projects Int'l for sale and support of HIMS in Nigeria
2011	<ul style="list-style-type: none"> ✚ Launched web based LIS software “INNOPATH”
2012	<ul style="list-style-type: none"> ✚ Channel partner with Eastern Software Solutions for overseas HIS Implementation in African countries. ✚ Launched web based Clinic Management System “DIGICLINIC”
2013	<ul style="list-style-type: none"> ✚ First overseas HIMS implementation in FOCOS Hospital, Ghana.
2014	<ul style="list-style-type: none"> ✚ Launched cloud based mode of LIS application. ✚ Diversified HIS operations in Malaysia and Congo.
2015	<ul style="list-style-type: none"> ✚ Launched new version of LIS “e-Lab Pro” to cater the small segment pathology laboratories and diagnostic centers across India. ✚ Stepped in UAE market to offer healthcare IT solutions. ✚ Healthcare IT Company of the year at 5th MT India Healthcare Awards. ✚ Launched and Implemented android mobile application for pathology labs and diagnostic centers.

1.8. Core Team

Name and Designation	Profile
Mr. Anoop Mohan Arora <i>Founder and CEO</i>	<p>A techno savvy entrepreneur with flair hand in marketing and information technology. He is B.Tech in computer science and MBA in marketing and he has sales and marketing experience of eight years. His experience with project management and IT sales combined with his youth and dynamic personality has led to the rapid and tremendous growth of ITDOSE. He has reputation in industry for over achieving his targets and he has been able to the same with ITDOSE.</p>
Mr. Vishal Nagpal <i>Co-Founder and Director</i>	<p>He heads the Indian and Overseas IT operation of ITDOSE. He has in-depth functional and technical knowledge of ITDOSE applications and handles the entire Indian and Overseas Project implementations. He holds the B.Tech degree in computer science and has an experience of eight years in IT operations. He has been instrumental in successfully building up ITDOSE operations since inception. He is also responsible for the ITDOSE product development and even now provides strategic directions to product and R&D team. He has been building coherent strategic solutions with a clear focus on customer experience.</p>
Mr. Amit Narendra Nigam <i>Director</i>	<p>Management Postgraduate in Marketing with more than 15 years of experience in education and healthcare industry. He has six years of experience in healthcare ERP strategies, marketing, implementation and execution for business continuity including implementation, post implementation support, role emphasizing configuration, testing and project management to develop an integrated system that delivers strategic advantages to the clients.</p>
Mr. AnandMullick <i>Head HIMS Division</i>	<p>He holds a Master's Degree in Computer Science. He has a flair hands on software development and project management with more than 9 years of experience in healthcare ERP. He is currently leading the team of HIMS for past 7 years and manages all the Indian Clients.</p>
Mr. Salek Kumar <i>Head LIS Division</i>	<p>He has done B. Tech in Computer Science from Bhartiya Vidyapeeth College of Engineering. He started his career with ITDOSE since Feb-2007. He is leading the technical team of Laboratory Information systems (LIS).</p>
Mr. Deepak Thakur <i>Head R&D Division</i>	<p>He holds a Bachelor's Degree in Information Technology from AKGEC, Ghaziabad, having more than 5 years of experience in healthcare ERP development and integration technology.</p>
Mr. Rajnath <i>Head Marketing</i>	<p>Marketing Professional with 8 years of experience and in marketing of Healthcare IT products. Efficiently handled and spearheaded the team of Marketing and software Implementation.</p>

1.9. Channel partners



1.10. Date of Incorporation

ITDOSE : 2006

ITDOSE INFOSYSTEMS PVT. LTD. : 2008

1.11. Contact Details

Registered Office :

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2. Business Areas

ITDOSE is one of the lead player in Web based Information Technology Solutions Company specializing in helping businesses with unique needs of ERP strategies, web based applications development and Offshore Software Development. These services are delivered through our offices spanning various geographic locations in India. ITDOSE works with leaders of healthcare and education industry providing them system integration solutions, application development and testing solutions.

Our rich experience and engagement with some of the top-notch companies has enabled us to understand the importance of accountability, risk management, reliability and cost effectiveness for consistent performance and profitability.

Our expertise lies in domains such as IT Consulting, Business Intelligence, Offshore solutions development, Business Management software, Onsite Service & Support, and Application Management Support.




ITDOSE provides high standard IT solutions with international standards. Our outstanding track record of providing excellent end-to-end solutions to our esteemed clients has won us valuable clients from various industries.

2.1. Healthcare Sector

IT CONSULTANCY

Information Technology is the fastest Growing industry with the latest advancements every day requires very specialized and expertise to handle to make get the maximum benefit. At ITDOSE we provide diverse services for new hospital projects and to the existing hospitals across India. We have working experience in the best hospitals of Delhi and allied states. In setting, expanding, renovating and management of large size projects as well as a small, medium hospitals and diagnostic centers. Professionals working with ITDOSE have also reviewed and studied the finest hospitals and medical institutes globally.

In Healthcare IT consulting services we undertake the following:

-  Project Scope Planning
-  Business Process and System Design
-  Project Management Support

IT Product, Support & Services

During continuous research and implementation of initial two years of our experience we have developed our own product offering complete IT solution to the Hospitals, Medical Colleges, Diagnostic Centers, Laboratories etc., which is running successfully in most of our clients.

Product Overview

2.2. Hospedia

A Web Based Hospital Information Management System



ITDOSE Hospedia is a complete web base ERP for Hospitals. **ITDOSE Hospedia** has been developed with the objective of streamlining the treatment flow of a patient in the hospital, while allowing doctors and other staff to perform to their peak ability, in an optimized and efficient manner. **Hospedia** developed by **ITDOSE** is modular, thus ensuring sustained benefits through changes in technology, protecting and providing optimal returns from the investment. It is modeled on a unique combination of a 'patient centric and medical staff centric' paradigm, beneficial to the recipients and the providers of healthcare. **Hospedia** uses a network of computers to gather, process, and retrieve patient care and administrative information for all hospital activities to satisfy the functional requirement of the users. It also helps as a decision support system for the hospital authorities for developing comprehensive health care policies.

ITDOSE Hospedia incorporates an integrated computerized clinical as well as financial information system for improved hospital administration and patient healthcare. It also provides and accurate and electronically stored medical records of the patient. A data warehouse of such records can be utilized for statistical requirements and for research. Hospedia is an exemplar of a centralized information system designed for quick delivery of operational and statistical information. The software is built around a highly optimized library. Application modules are layered around this core and can be suitably customized for any user specific requirements.

Salient Features:

- ✚ Tailor Made ERP for Hospitals
- ✚ Multi User and Multi Site Compatibility
- ✚ Comprehensive User Security
- ✚ Affordable for small, medium & big practices.
- ✚ Cloud computing options
- ✚ Streamlined operations, enhanced administration and control
- ✚ Maximize resource utilization
- ✚ Seamless workflow management
- ✚ Rapid deployment and quick RO
- ✚ Auto Generated SMS
- ✚ Web Based HMIS Application
- ✚ Client Server Database Architecture
- ✚ Portable Across Various Platforms
- ✚ User friendly System Administration
- ✚ Supports HL7, HIPPA & Di-Com Standards
- ✚ Compatible with Mobile Devices
- ✚ Web Reporting
- ✚ Online MIS Dashboard
- ✚ Interfacing with Barcode, Lab Equipment

2.3. Innopath

Today's laboratories are privileged to be able to take advantage of the latest **LIMS** (Laboratory Information Management Solution) to operate with the highest level of efficiency, effectiveness, and quality. The real challenge is to find the right solution that meets both your immediate requirements and future needs. As your business grows, your operation must be continually supported without having to "build in" your new process needs, by painfully applying ad hoc systems or hiring costly external consultants who may not fully understand your business, operation, and legacy systems.



TM

Innopath

*A solution that optimizes Productivity,
Reduces Cost & Improves Quality*

A dominant provider of laboratory informatics, **ITDOSE Innopath** has successfully developed and delivered LIMS solution worldwide. Our informatics solutions are tailored to manage your organization's critical information across multiple laboratory facilities in order to optimize productivity and share knowledge more effectively. We deliver configurable-off-the-shelf solutions for a variety of functional laboratories focused on research, development, quality management, bio-banking and environmental monitoring - just to name a few.

ITDOSE Innopath continues to redefine enterprise laboratory informatics with its leading combination of functionality, flexibility, and technology in one platform. We help organizations model their business-specific workflows, seamlessly integrate with instruments and business applications and meet government regulations to increase productivity, reduce operating costs, and improve overall quality. With **Innopath**, your enterprise-wide information management is accomplished with

- Intuitive data entry from any Internet or Intranet access device and easy integration to 3rd party instruments and systems,
- Workflow and process automation through a simple user interface, and
- Compliance with internal standards and government regulations through programmable rules and electronic signature.

Meet Your Laboratory Informatics Requirements Today and Beyond

ITDOSE Innopath is committed to supporting your informatics needs both today and into the future. With flexible and easy-to-use configuration tools, our solutions can be quickly tailored to specific roles within the enterprise, adapted to changing business needs, and extended to other areas of the organization,

while also reducing ongoing validation costs. **ITDOSE Innopath** is an innovative and advanced web based LIS / RIS which provides the cutting edge on stop IT solution to the Diagnostic and Pathology lab chains. **ITDOSE Innopath** is can combine all the branches and collection centers and partner networks into a centralized platform to facilitate smooth functioning of the operations.

Because we believe that Good Service is a Good Business...

Salient Features of **ITDOSE Innopath**:

- ⇒ Tailor-made ERP for Pathology Labs.
- ⇒ Web based LIS application
- ⇒ Client Server Database Architecture
- ⇒ Portable across various platforms.
- ⇒ User Friendly System Administration
- ⇒ Multi User and Multi Site compatible
- ⇒ Supports HL7, HIPPA & DICOM Standards
- ⇒ Compatible with mobile devices
- ⇒ Interfacing with Barcode, Lab Equipment and auto-generated SMS.
- ⇒ Web Reporting & Online MIS

2.4. DIGI Clinic - Clinic Management System

DigiClinic

ITDOSE DigiClinic is a complete state of the art, secure & web-based solution for clinics and Clinic chains that integrates all its departments and branches that are geographically separated. All the clinics/branches needs are low-end PC's and Internet connectivity with rest of the IT infrastructure and software taken care by us.

Improve Business Benefits

- Unique Medical Record for every patient, In-built clinical intelligence, Intuitive Medical search for Medical Research & Learning
- On-line Clinic Scheduling & Appointment system
- User-friendly Registration, Billing & Revenue Realization System
- Anytime, Anywhere, secured access to patient information and clinic data
- Quick replication of clinic operations and faster scale
- Integrated modules of lab, pharmacy, radiology on the same platform
- Close-knit Stock Inflow & Outflow across all retail pharmacy and consumption units